



GUEST ARRIVAL PROCEDURE

1. Effective from 10th September 2020, all guests arriving to the Maldives are required to have certificate of negative pre-entry PCR test result for COVID-19, issued not more than 96 hours prior to departure to Maldives, counting from the first port of embarkation en route to the Maldives. The negative PCR result has to be submitted to Maldives Immigration via IMUGA (imuga.immigration.gov.mv), while filling the Traveler Health Declaration.
2. PCR Test samples to be taken on Arrival to Amilla Maldives Resort and Residences.
3. PCR test results will be completed within maximum 24 hours, and following precautionary measures will be taken by the guests until PCR test is completed:-
 - a. Guests are advised to remain in their villas until negative PCR test results are received without the use of public areas at the resort.
 - b. Maintain social distance of at least 2 meters (6 feet) and wear mask when communicating with Katheeb/Guest Experience Maker or other resort's staff.
 - c. During this period, all staff including Katheeb/Guest Experience Maker will use PPE when in contact with the guests.
 - d. Always wash hands and use sanitizers provided by the resort in the villas
 - e. Free In Villa Dining service will be available for dining experiences as per booked meal plan until negative PCR test results are received.
 - f. Restaurant bookings, Spa appointments, diving, excursions and water sports equipment will NOT be available until negative PCR test results are received.
 - g. All guests receive personal snorkeling equipment on arrival upon request and will have no restriction on using them for snorkeling around their villa only.
4. In case of a COVID Positive Certificate following measures will be taken
 - a. Information of the test will be shared with the Health Protection Agency (HPA) of Maldives.
 - i. Guests will be contained in their villas and will request HPA to conduct repeat test of the sample provided and do clinical analysis of the positive result. A repeat test can only be conducted if HPA approves, and it will be based on the analysis. Sharing guests will take samples and do a repeat test, after 07 days or as recommended by HPA.
 - ii. Doctor will check the condition of the guests daily and do the needful if they are symptomatic and requires medical attention
 - iii. In severe cases, guests will be transferred to a health facility recommended by HPA.
 - iv. In room dining will be the only available dining option.
 - v. Guests will be advised to use mask and gloves when in contact with Katheeb/Guest Experience Maker or other resort's staff.