

# Fairmont

MAYAKOBA

## GET SOCIAL! SHARE YOUR STORIES!

### #FairmontMayakoba

Stay in touch and share your #FairmontMoments on social media. Connect with us by searching @FairmontMYK

### TripAdvisor

Special Moments are meant to be shared. We invite you to write a review on TripAdvisor.

### Accor Live Limitless

Discover our loyalty program! Win points, enjoy exclusive benefits, and get yourself pampered. To get enrolled, please visit a concierge or [accorhotels.mx/](http://accorhotels.mx/)



## CONTACT US

Fairmont Mayakoba  
Carretera Federal Cancún-Playa del Carmen  
Km 298  
Solaridad, Quintana Roo  
México 77710  
[mayakoba@fairmont.com](mailto:mayakoba@fairmont.com)  
[fairmont.mx/mayakoba](http://fairmont.mx/mayakoba)  
#FairmontMayakoba

This program is subject to change and is not available from December 17 to January 6.



## SPECIAL EVENTS

**FAIRMONT MAYAKOBA,**  
WHERE DISCOVERY COMES NATURALLY

## WELCOME TO FAIRMONT MAYAKOBA

Immerse yourself in a magnificent natural setting surrounded by crystal clear waterways and discover the unparalleled beauty. Located in Riviera Maya, Fairmont Mayakoba is a majestic place in Mexico well-known by the beauty of its beaches and the diversity in its ecosystem.

The combination of luxury and culture makes this AAA-5 diamond resort the best option for your vacations. Our state of the art culinary team is ready to delight your senses complementing our breathtaking views, a wide variety of wellness experiences, water activities, and highly recognized personal service.


Thank you for staying with us.

Robert-Jan Woltering  
General Manager

## TOP TEN EXPERIENCES



1. Indulge your senses in Willow Stream Spa with our local Melipona honey bee treatments.
2. Capture unique moments with the on-property birdwatching boat tours.
3. Ride a bike throughout the resort with your family.
4. Join to the Coral Reef Reforestation snorkeling activity.
5. Try our delicious chocolate chip ice cream cookie sandwich available at Brisas Restaurant.
6. Start your day with Yoga at the Beach.
7. Ask for a Habanero Margarita at Hix - Bar, Lounge & Terrace.
8. Take a walk to “El Pueblito” and try our Aldo’s Gelato exclusive flavors for Fairmont Mayakoba at Sweet Spot.
9. Go to the Camaleón Golf Course and play 18 holes or just book an induction lesson at the Pro-Shop.
10. Share your Fairmont Mayakoba experience and use our official hashtags. #FairmontMayakoba #FairmontMoments.

Activities with an extra cost. 

Complimentary activities.

COMPLIMENTARY

*Taxes included in price. Some restrictions may apply.*



### Accor Live Limitless Benefits

- Private reception desk
- Complimentary local calls and no service charge on toll-free calls
- Personalized room preferences
- Members from 5% up to 10% extra off
  - Priority Check-in
- One complimentary movie per stay (Benefit only at Fairmont Mayakoba)
- Press reader application (up to 7,000 magazines and newspapers)
- 10% off Willow Stream Spa treatments and products
- 10% off at Fairmont Boutique
- Welcome drink for each registered guest in the member's room
  - Early check-in or late check-out (subject to availability)
  - Early check-in and late check-out (subject to availability)
- Upgrade to the next room category (subject to availability at check-in) or to a better room in the category booked (excludes villas, one-of-a-kind suites, specialty suites, and presidential suites.)
- Welcome Amenity - Mexican chocolate selection
- Welcome Amenity - Seasonal fruit and Mexican chocolate selection
- Welcome Amenity - Seasonal fruit, mineral waters, Mexican chocolate selection
- Welcome Amenity - Luxury fruit bowl, mineral waters, Mexican Chocolate selection
- Daily complimentary hor's d'oeuvres at Hix Bar from 5pm-7pm (Benefit only at Fairmont Mayakoba)
- One complimentary fitness class per stay



### Resort Fee

We have bundled together our most popular amenities and activities under one resort fee. Our goal is to offer you the best value and help you enjoy the full experience of all that we have to offer.

Contact our concierge to enjoy all these memorable experiences:

- 20 USD Credit for Sweet Spot per room per stay\*
- 25 USD Credit to Sport Activities (Yoga, Fitness Classes, TRX Classes) per room per stay\*
- 40 USD spa treatments credit per room per stay\*
- Complimentary high-speed internet
- Complimentary Valet Parking
- 24/7 on-property transportation via chauffeured golf carts
- Guided catamaran tour
- Use of sea kayaks, stand-up paddleboards, traditional snorkeling masks, boogie boards, beach balls, and sand toys\*
- Beach volleyball, Beach games, and competitions
- Complimentary access to the Discovery Club for children ages 5-11 from 10:00 am to 1:00 pm or supervised game room from 2:00 pm to 5:00 pm
- On-property birdwatching boat tour\*
- Use of bicycles throughout the resort
- Transportation to El Pueblito, El Camaleon, and other Mayakoba resorts\*

*\*Some services are subject to schedule.*

*\*Some restrictions may apply*

## WHERE TO WINE AND DINE



### La Laguna

Inspired by our Mexican Heritage La Laguna is nestled in the mangroves and water canals of Mayakoba. It offers an abundant breakfast buffet or a la carte, lunch-time tacos, ceviches and elevated Mexican plates by night. The bar features several regional spirits from mezcal to tequila.

Breakfast: 7:00 am – 11:30 am  
Lunch: 12:00 pm – 5:00 pm  
Dinner: 6:00 pm – 11:00 pm

*Reserve at Concierge or dial "0".*



### Ki' Beach Bar & Korean BBQ

Mayan for friendship and Korean for yummy, Ki' is a vibrant beach bar by day with a curated rum selection and fresh juice cocktails. At night an intimate Korean grill experience with your feet in the sand. Kick back and take in the ocean breeze while sipping your favorite tropical-inspired cocktails.

Lunch: 11:30 pm – 5:00 pm  
Dinner: 6:00 pm – 11:00 pm  
*Reserve at Concierge or dial "0".*

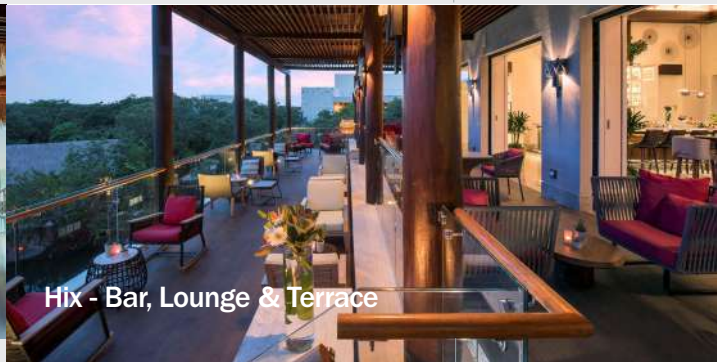


### Brisas - Coastal Grill & Bar

Visually beautiful set on the Mexico - Caribbean Sea, Brisas features an a la carte breakfast in the morning. During lunch and dinner, Brisas opens itself to ocean breeze where our wood-fire grill offers fresh seafood, fresh meats and vegetables. A full-service alfresco bar & terrace is waiting for you.

Breakfast: 8:00 am – 11:30 am  
Lunch: 12:00 pm – 5:00 pm  
Dinner: 6:00 pm – 11:00 pm

*Reserve at Concierge or dial "0".*



### Hix - Bar, Lounge & Terrace

(Hee • Sh)

Breathtaking panoramic views of the water canals and Riviera Maya landscape. Mayan for jaguar featuring an array of fresh cocktails, sushi and bar snacks. Grab a cocktail and take in the local wildlife from above.

11:30 am – 1:00 am  
*Reserve at Concierge or dial "0".*



### El Puerto

Asian cuisine using local Mexican ingredients make for a unique and exciting experience. Chefs make house-made Dim sum, sushi, and antojitos in a casual-elegant ambiance. Sip from a list of sakes & tequilas before or after dinner.

Dinner: 6:00 pm – 11:00 pm  
*Reserve at Concierge or dial "0".*



### Café Maya

Select a variety of freshly baked goods, muffins and desserts - beer, wine, sodas, and other personal needs.

7:00 am – 9:00 pm



## WILLOW STREAM

A FAIRMONT SPA



Willow Stream Spa offers treatments based on local tradition and flora, ranging from signature experiences to uniquely Mayan legends featuring local herbs, essential oils, and extracts. The healing touches of our Willow Stream experience will guide you to renewing your energy.

## SERVICES

### Treatments and Signature Experiences

- 20 treatment rooms, including two couples cabins.
- Fitness Center
- Mineral Pool
- Wet areas and relaxation area
- Beauty Salon
- Boutique

### Operation hours

Beauty Salon from 8:00 am to 8:00 pm

Spa facilities from 7:30 am to 8:30 pm

Fitness Center from 6:30 am to 9:00 pm

Willow Stream is energy for life. We guide our guests on an energy journey to recover their body and balance. When nature joins forces with a human touch in a luxurious but light-hearted atmosphere, energy expands. This connection reminds us to keep personal harmony – an internal balance of mind and body.

More information & reservations:

*Dial ext. 3100*

## DAILY ACTIVITIES

### HAPPY HOUR \$

HIX LOBBY BAR

4:00 pm - 6:00 pm

2x1 House cocktails, wines by the glass,  
and beers

### HAPPY HOUR \$

BRISAS BAR

5:00 pm - 7:00 pm

7 USD Classic Cocktails, and 2x1 beers  
and wines by the glass

### 2 FOR 1! \$

CAFÉ MAYA

2:00 pm - 5:00 pm 2X1 in coffee

8:00 pm - 9:00 pm 2x1 in desserts



### 2 FOR 1 AT THE SPA \$

9:00 am - 12:00 pm

2x1 in spa access



### RUNNERS CLUB COMPLIMENTARY

WILLOW STREAM SPA

7:00 am - 7:30 am

Created for those runners who love to accomplish different goals, this club offers the perfect atmosphere and training needs.

### STRETCHING COMPLIMENTARY

BEACH

7:30 am - 7:55 am

Stretching is a vital part of your fitness routine, is a great way to improve flexibility and range of motion.

### CATAMARAN TOUR COMPLIMENTARY

BEACH

Starting from 10:00 am - 5:00 pm

### KAYAK COMPLIMENTARY

BEACH

Starting from 10:00 am - 5:00 pm

### SNORKEL \$

BEACH

Starting from 10:00 am - 5:00 pm

WILLOW STREAM SPA

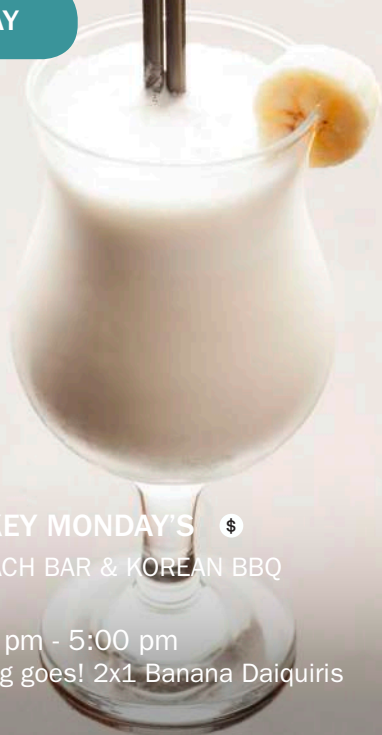
FITNESS

WATER SPORTS

FOOD & BEVERAGE

MONDAY

FOOD & BEVERAGE



**MONKEY MONDAY'S** \$

KI' BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm

Anything goes! 2x1 Banana Daiquiris

WILLOW STREAM SPA



**CHOCOLATE BODY MASSAGE** \$

Get immersed in the sweet sensation of chocolate. Take the benefits of this special body mask that detoxifies and hydrates your skin.

Want to take a bite?

**YOGALATES** \$

WILLOW STREAM SPA

9:00 am - 10:00 am

A workout with a combination of Yoga and Pilates that will help you tone and lose weight.

**FUNCTIONAL TRAINING** \$

WILLOW STREAM SPA

8:00 am - 9:00 am

A diversity of dynamic exercises that help to tone and improve strength and fitness the body.

**CATAMARAN TOUR & CORAL REEF SNORKEL** \$

BEACH

Starting from 10:00 am - 5:00 pm

**H<sub>2</sub>O SPLASH** COMPLIMENTARY

KIDS CLUB

10:00 am – Sand Castles

11:00 am – Aquatic Scrabble at the Pool

12:00 pm – Blocks

FITNESS

WATER SPORTS

KIDS CLUB

TUESDAY

**FAT TUESDAYS** \$

KI' BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm

Get ready for some hurricanes!

**ASIAN NOODLE BAR AND DIM SUM** \$

EL PUERTO

6:00 pm - 11:00 pm

Full of vibrant flavors, this special dinner showcases the best of the legendary Asian cuisine.

**GET THE BENEFITS OF NATURE** \$

Ask for our 60 min special facial of the month.

**AQUAFITNESS** COMPLIMENTARY

WILLOW STREAM SPA POOL

7:00 am - 8:00 am

**BOOT CAMP** \$

WILLOW STREAM SPA

8:00 am - 9:00 am

This program is designed to build strength and fitness through a variety of exercises used in military fitness programs.

**BEGINNER'S KITESURF 120 MIN LESSON** \$

BEACH

Starting from 10:00 am - 1:00 pm

**PIRATE'S OF MAYAKOBA** COMPLIMENTARY

KIDS CLUB

10:00 am – Pirate Challenges  
11:00 am – Enchanted Map  
12:00 pm – Pirate Trivia

FOOD & BEVERAGE

WILLOW STREAM SPA

FITNESS

WATERSPORTS

KIDS CLUB



**CHELADO WEDNESDAY** \$

KI' BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm

Enjoy all kinds of our famous Mexican Michelada



**MEXICAN STREET MARKET** \$\$

LA ISLA LAWN

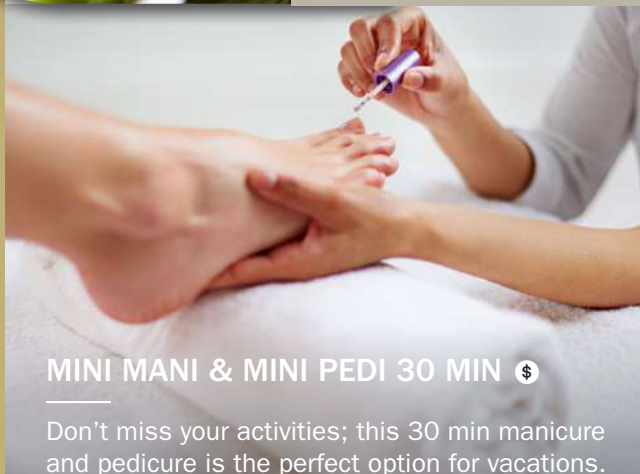
6:00 pm to 9:30 pm

Experience Mexico with a variety of traditional Mexican food and live entertainment.



**MINI MANI & MINI PEDI 30 MIN** \$

Don't miss your activities; this 30 min manicure and pedicure is the perfect option for vacations.



**BODY PUMP** COMPLIMENTARY

WILLOW STREAM SPA

9:00 am - 10:00 am

A weight-loss program for anyone looking to get fit and toned using repetitive exercises for a total body workout. Burns up to 540 calories.

**FIT & TONE** \$

WILLOW STREAM SPA

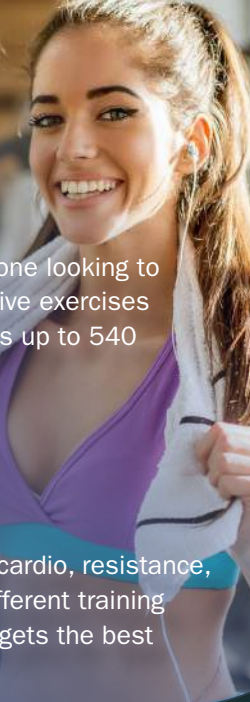
8:00 am - 9:00 am

3 in 1 training style. A mix of cardio, resistance, and core while playing with different training concepts to ensure everyone gets the best results from their workouts.

**GETAWAY PICNIC + CATAMARAN** \$

BEACH

Starting from 11:00 am to 3:00 pm  
The perfect combo: Adventure, swim, snacks, music and fun!



**ARTASTIC** COMPLIMENTARY

KIDS CLUB

10:00 am – Picasso at the Beach  
11:00 am – Relay Race at the Pool  
12:00 pm – A minute to Win



**DAYS IN COPA** \$

KI' BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm

Everything with Cachaca, Caipirinhas 2x1!



**BRAZILIAN NIGHT** \$

BRISAS RESTAURANT

6:00 pm to 11:00 pm

Don't miss this culinary highlight of the world-famous Brazilian cuisine. Enjoy a selection of meats grilled to perfection with delectable garnishes and Brazilian music.



**PEDI AND POLISH** \$

Get 60 min pedicure and get a hands polish chance.

**FITNESS ON DEMAND**

COMPLIMENTARY

WILLOW STREAM SPA

6:30 am - 9:00 am

Enjoy a variety of classes with trainers all over the world, and get fit to your better version.

**FUNCTIONAL TRAINING** \$

WILLOW STREAM SPA

8:00 am - 9:00 am

A diversity of dynamic exercises that help to tone and improve strength.

**MAYAKOBA NATURE**

**TRAIL BIKE GUIDED TOUR** \$

LOBBY

4:00 pm - 5:00 pm



**CARNIVAL MADNESS**

COMPLIMENTARY

AT KIDS CLUB

10:00 am – Socks War

11:00 am – Random Activity

12:00 pm – Jenga



FRIDAY

FOOD & BEVERAGE



**BLISSFUL FRIDAYS** 💰

KI' BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm  
Jamaican Rum Madness



**BEACH PARTY** 💰

BRISAS BEACH

6:30 pm to 9:30 pm  
Warm sand, turquoise waters and great music!  
Enjoy a variety of live food stations, gin, margaritas and beer.



**BUY OUR SPECIAL OF THE MONTH** 💰

Buy our special of the month treatment and get a 30 min complimentary massage.

WILLOW STREAM SPA



**CORAL REEF RESTORATION PROGRAM** 💰

BEACH

Starting from 10:00am to 5:00pm

WATERSPORTS



**POP SCIENCE** COMPLIMENTARY

KIDS CLUB

10:00 am – Games in Space  
11:00 am – Jeopardy  
12:00 pm – Movie

KIDS CLUB



**TI PUNCH SATURDAYS** \$

KI BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm

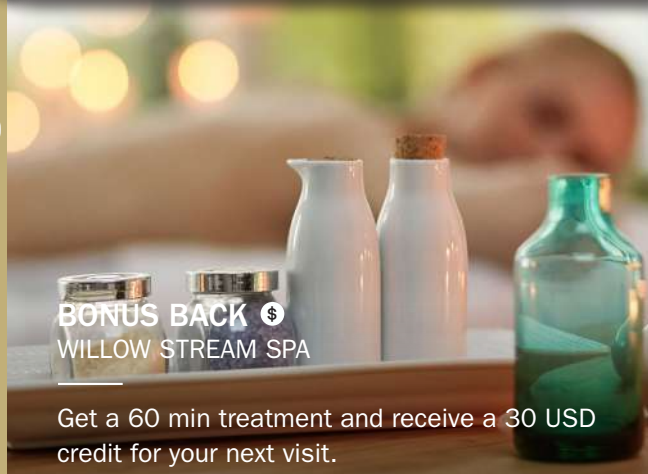
A taste of the french west isles! 2x1 in Banana Daiquiris



**MEXICAN STREET MARKET** \$

LA LAGUNA

Fiesta time! Enjoy with your friends and family the authentic Mexican food, traditional beverages, and Mariachi live entertainment.



**BONUS BACK** \$

WILLOW STREAM SPA

Get a 60 min treatment and receive a 30 USD credit for your next visit.

**FITNESS CONSULTATION** COMPLIMENTARY  
WILLOW STREAM SPA

7:00 am - 8:00 am

Meet our Gym coach who will curate a fitness plan for your next ten days.

**BOOT CAMP** \$  
WILLOW STREAM SPA

8:00 am - 9:00 am

This program is designed to build strength and fitness through a variety of exercises used in military fitness programs.

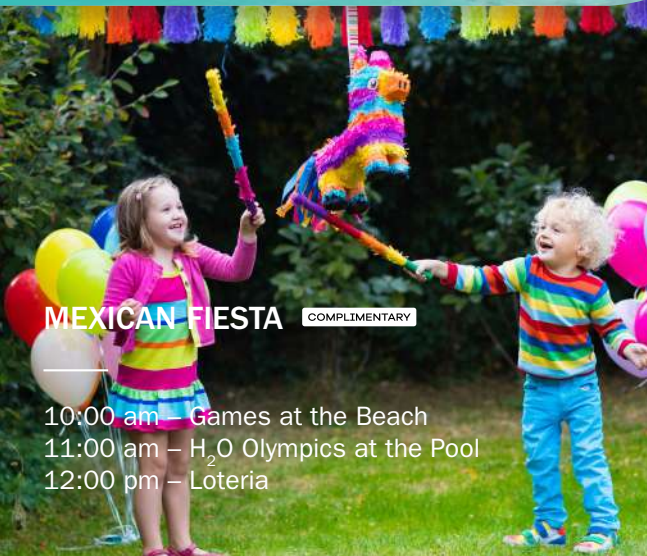


**BEGINNER'S KITESURF** \$

BEACH

10:00 am - 1:00 pm

120 min Lesson



**MEXICAN FIESTA** COMPLIMENTARY

10:00 am – Games at the Beach

11:00 am – H<sub>2</sub>O Olympics at the Pool

12:00 pm – Loteria

SUNDAY

FOOD & BEVERAGE



**BLOODY MARY SUNDAY** \$

KI' BEACH BAR & KOREAN BBQ

Create your own Bloody Mary!

WILLOW STREAM SPA



**FEET FIRST | WILLOW STREAM SPA** \$

Any 60 min pedicure gives you 15% on foot care products at your spa boutique.

**AQUAFITNESS** COMPLIMENTARY  
WILLOW STREAM SPA POOL

7:00 am - 8:00 am

**YOGA SCULPT** \$  
WILLOW STREAM SPA

8:00 am - 9:00 am

Yoga sculpt has a strong focus on strength and intensity. Sculpt practice combines cardio and weights, creating a complete workout.

**GETAWAY PICNIC + CATAMARAN** \$  
BEACH

Starting from 10:00 am - 5:00 pm

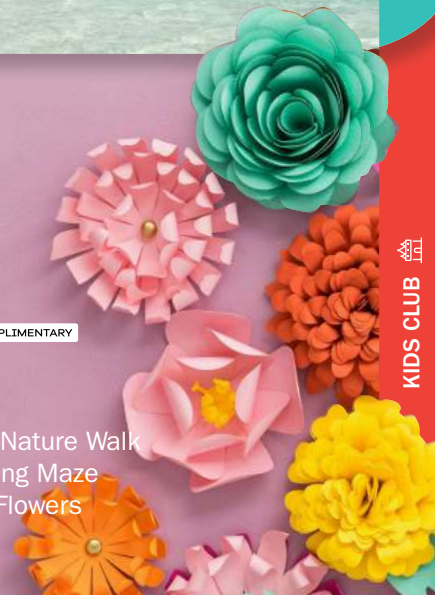
The perfect combination: Adventure, swim, snacks, music, and fun!

**PLANET 21** COMPLIMENTARY  
**ADVENTURES**

10:00 am – Happy Nature Walk

11:00 am – Recycling Maze

12:00 pm – Paper Flowers



FITNESS

WATERSPORTS

KIDS CLUB

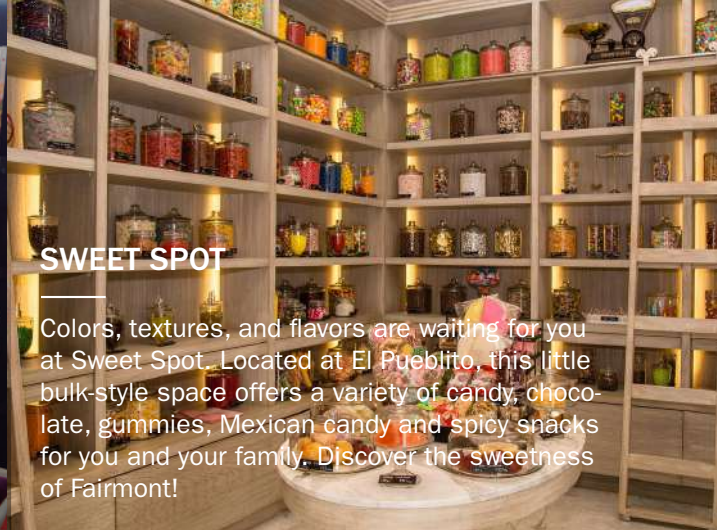


**PUEBLITO**   
**COOKING CLASSES**

11:00 am - 2:00 pm

Come and live an authentic “hands - on” Mexican Cooking Class with your family

Please reserve at least 24 hours in advance at Concierge or dial 0



**SWEET SPOT**

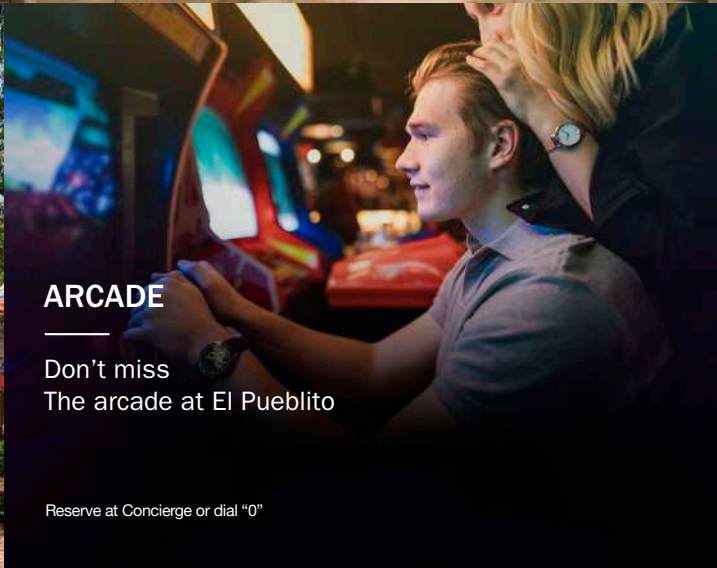
Colors, textures, and flavors are waiting for you at Sweet Spot. Located at El Pueblito, this little bulk-style space offers a variety of candy, chocolate, gummies, Mexican candy and spicy snacks for you and your family. Discover the sweetness of Fairmont!



**FARMER'S MARKET**  
**SUNDAY**

11:00 am - 2:00 pm

A wide variety of gourmet, organic products sourced locally and live music.



**ARCADE**

Don't miss  
The arcade at El Pueblito

Reserve at Concierge or dial “0”



**SUNDAY MASS**

12:00 pm Catholic mass.



**SATURDAY NIGHT**

Live music performance at 8:00 pm  
and 10:00 pm

Reserve at Concierge or dial “0”



7:00 AM

*When you discover the most exquisite greens.*

## EL CAMALEÓN, HOME TO THE PGA

Nature created the serenity of the tropical forest and the power of the mesmerizing sea. Greg Norman modeled nature's gifts into 18 championship holes, and a golf story to live over and over again. El Camaleón Mayakoba hosts the Mayakoba Golf Classic every year, an official PGA Tour event.

Play where the PGA Tour professionals play! Book your tee time and enjoy exclusive rates for guests staying at Fairmont Mayakoba.

Transportation provided on a complimentary basis from our main lobby to El Camaleón.

*Reserve at Concierge or dial "0".*  
Mayakobagolf.com



## CAMP Mayakoba

Enjoy the beauty of Mayakoba! We have a variety of different activities to experience the unforgettable.

- Kayak
- Archery
- Tennis Center
- Cenote
- Night Kayak
- Mayakoba Experience

Reserve at Concierge or dial "0"



## Dive center & Water Sports Center

A fully open center with the unique style of Mayakoba, which invites you to relax or have a delicious smoothie after getting out of the water.

Activities:

- Diving
- Electric surfboards
- Wave runners
- Seabob

Reserve con Concierge o marque "0"



## BOUTIQUE

Don't miss our Boutique Burn Out Promotions!

LOCATED IN FRONT OF EL PUERTO



## ROMANTIC CELEBRATIONS

Make your stay truly unforgettable

Romantic Dinner | Romantic Turndown Service | Chocolate Covered Strawberries and Bubbles | Customize Floral Arrangements  
Willow Stream Spa Certificate

For more information contact Royal Services or dial "0"



# CORAL REEF REFORESTATION PROGRAM

Oceanus A.C. is an organization that generates information and strategies for the conservation of natural resources, promoting citizen participation between institutions and communities. It supports the conservation of marine ecosystems, the importance of protected natural areas and implements restoration projects to develop coastal ecosystems.

As part of our commitment with the ecosystem, we offer an activity in which guests can help to transplant coral colonies and be part of this amazing project!

## INCLUDES:

- 1.- Talk in the beach area about coral reforestation
- 2.- One-hour guided catamaran tour to visit the coral plantation
- 3.- Personalized concrete base to subsequently plant the coral
- 4.- Group photo
- 5.- Illustrative explanation brief of the fish they saw on their way to the reef

*Fairmont*  
MAYAKOBA

Welcome to Fairmont Mayakoba, it is our pleasure to invite you to join our new program exclusively designed for our most valued guests. With it, you will be able to discover our property offerings as well as interact with our Royal Service team in real time through a chat box. Just search "Fairmont Staytus" on the app store or scan the QR code.



Download on the  
App Store

GET IT ON  
Google Play



Do you want to live the  
Fairmont Mayakoba experience  
for a lifetime?

For more information visit  
Heritage Place.



- Boat Station
- Pool
- Bike Station
- Main Water Park
- Electric Carts
- Water Sports

- 1. Lobby Lounge
- 2. Bamboo Building
- 3. Convention Center
- 4. Business Center and La Terraza Lawn
- 5. El Puerto Restaurant
- 6. Willow Stream Spa and Fitness Center
- 7. Central Transportation Point
- 8. Outdoor Event Area La Isla Lawn
- 9. Las Olas and Aqua Bars
- 10. Discovery Club, Adventure Camp and the Teens Room
- 11. Café Maya
- 12. La Laguna Restaurant
- 13. To Brisas beach
- 14. Brisas Restaurant
- 15. Ki' Beach Bar & Korean Grill
- 16. To El Pueblito Mayakoba, El Camaleón Golf Club and the Jim McLean Golf School